



An **AEP** Company

BOUNDLESS ENERGY™

AEP Texas Energy Management Information – Winter Months

Outage number – 1-866-223-8508

For customers who experience a power outage, please follow these steps:

- 1. Switch off large appliances such as the heating and a/c systems, dishwashers, washing machines and dryers. Taking this action will reduce the possibility that breakers will trip again as power is restored to groups of customers during cold weather restoration.**

- 2. Consider taking the following energy conservation measures:**
 - a. Set thermostats at 68 degrees or cooler; so, heating/air conditioning systems are not using as much electricity. Wear additional layers of clothing as needed to stay warm.**
 - b. Close blinds and curtains to keep heat inside.**
 - c. Delay use of large appliances such as dishwashers, washing machines and dryers.**
 - d. Turn off lights in rooms not being used.**